



Supporting Human Services in Our Community

The DNSSAB helps people put an affordable roof over their heads, makes sure ambulances take them to hospital when needed, assists in finding affordable childcare, and is there when a little support can make a world of difference during a difficult time.

DNSSAB IS HIRING!

BULLETIN: D2026-59

SALARY: \$92,956.32 to \$105,643.21

POSITION: Homelessness & Coordinated Services Supervisor

LOCATION: North Bay, ON

DURATION: Non-Union, Permanent Full-Time

The Supervisor provides strategic leadership to frontline employees, fostering accountability, professional development, service excellence, and positive client outcomes through effective coaching, mentorship, and performance management. Responsibilities include operational oversight, financial assistance, stakeholder partnerships, contract administration, policy development, legislative compliance, fiscal stewardship, performance monitoring, and evidence-based recommendations supporting sustainable service delivery.

Qualifications:

- Diploma or degree in Social Sciences, Human Services, Business Administration or its equivalent;
- Five years' progressive experience in program and partnership management, including at least three (3) years at the supervisory level;
- Knowledge of Ontario Works, Housing and Homelessness legislation, including directives, and local policies as well as applicable access and privacy legislation;
- Excellent oral, written and presentation skills with the ability to adapt communications to different audiences and mediums;
- Highly developed organizational and time management skills to ensure successful client service outcomes;
- Excellent team building, coaching/mentoring, collaboration and lateral leadership skills (i.e. persuasion, listening, cooperation, tact, diplomacy, problem solving, negotiation, internal consulting);
- Demonstrate and foster an innovative, positive and continuous improvement approach to team leadership;
- Engage in both independent and consultative decision-making so as to build consensus and move issues forward;
- Proficient in the Homelessness Individual and Family Information System (HIFIS);
- Proficiency in desktop applications including working knowledge of Microsoft Office Suite applications;
- Proven ability to manage conflict and sound judgement to respond in crisis and emergency response situations;
- Demonstrated regular attendance in keeping with Board's Attendance Management Policy;
- Valid Ontario Driver's License and a vehicle available for use on the job;

Full-Time Permanent Employees Enjoy:

- OMERS Pension Plan
- Health, Dental, Vision, Life and Long-term Disability (LTD) Benefits
- Be Part of an Inclusive Work Culture
- Generous Vacation Entitlement
- Paid Sick Days
- Employee Assistance Program
- Wellness Activities
- Annual Staff Development Day
- Long-Service & Retirement Recognition
- A Psychologically Safe Workspace
- The Right to Disconnect
- Commitment to Diversity & Inclusion
- Business Casual Dress Code

Must be legally eligible to work in Canada. Police Record Check within three (3) months is a requirement.

This position is for an existing vacancy. Applicants must submit a current resume with a cover letter to the Human Resources Department by email at jobs@dnssab.ca indicating how their qualifications meet the requirements specified in the bulletin. Please ensure to indicate the bulletin number and position title for the specified posting you are applying for. Applications for the above position will be accepted up to 4:30pm, Wednesday, October 7, 2026.

DNSSAB is an equal opportunity employer. In accordance with DNSSAB's Accessibility Policy, accommodations will be provided in all parts of the hiring process. We thank all applicants for their interest. An acknowledgement will be sent only to those candidates who will be interviewed. Applicants are encouraged to make their needs known to Human Resources in advance. DNSSAB does not use artificial intelligence or automated decision-making tools at any stage of recruitment.