

## The District of Nipissing Social Services Administration Board is hiring!

### Case Manager Transitional Support – Bilingual (Permanent) BULLETIN NO. D2022-60

Do you aspire to have a fulfilling position in the human services delivery environment and to make a difference in the lives of the people in our community? At the District of Nipissing Social Services Administration Board (DNSSAB), we help people to put an affordable roof over their heads, we make sure an ambulance takes them to hospital when needed, we help them find affordable childcare so that they can go to work to support their family, and we are there when a little support can make a world of difference during a difficult time in someone's life. If you want a challenge working in the public sector with a locally respected organization, come join our team. We are looking for a talented Bilingual Case Manager Transitional Support (TSCM) to add to our exceptional Social Services team.

This permanent bilingual position is physically located in North Bay. The TSCM is part of a dynamic Ontario Works team that works together to deliver social services and mental health and addictions supports to the citizens and families in the Nipissing District. This position manages a caseload of Ontario Works recipients and develops, implements and monitors an employment case plan in conjunction with each participant. The TSCM will use their knowledge and expertise in the area of mental health and/or addiction to support, coach and guide clients struggling with these barriers. The DNSSAB offers a competitive salary of \$56,578.26 per annum, enrollment in OMERS pension and health benefits plans, a team oriented work environment, encourages work-life balance with the right to disconnect, and is committed to ongoing development.

#### Qualifications:

- Completion of a two (2) year diploma or degree in a Social Science field;
- Two (2) years relevant experience working in a position that directly delivers mental health and / or addiction services to adults struggling with these barriers;
- Good working knowledge of the Ontario Works Act & Regulations with general knowledge of the full range of programs delivered by DNSSAB including: Ontario Works, Child Care and Social Housing;
- Experience working with people struggling with mental health and/or addiction related issues;
- Comprehensive knowledge of client-centred mental health and addictions interventions, and practice methods with sound knowledge of de-escalation techniques and crisis management;
- In depth knowledge of community resources, treatment centres, social service networks and organizations with the ability to identify when an external referral is required to address the client's needs;
- Good verbal and written communication skills, motivational skills and conflict resolution skills; excellent customer service skills, and proficiency in the use of computers;
- Fluently bilingual in French and English is required;
- Must possess valid Ontario Driver's License and have a vehicle available for use on the job;

**Must be legally eligible to work in Canada. Criminal Reference Check within three (3) months is a requirement. Proof of Vaccination is a requirement.**

Applications for the above position will only be accepted through the **Plum Recruitment Tool up to 4:30PM, Tuesday, October 25<sup>th</sup>, 2022. Please follow this link <https://bit.ly/3EEliON> to apply now!** You will be required to create a profile and complete an assessment prior to uploading your cover letter and resume. Your profile will allow you to stand out from your fellow applicants for your unique skillset. See how bright your future could be. Come join our team and help make a difference in the lives of the people we serve!

**DNSSAB is an equal opportunity employer. In accordance with DNSSAB's Accessibility Policy, accommodations will be provided in all parts of the hiring process. Applicants are encouraged to make their needs known to Human Resources in advance. We thank all applicants for their interest. An acknowledgement will be sent only to those candidates who will be interviewed.**