



REGULAR BOARD MEETING AGENDA

Healthy Communities without Poverty

Date: Wednesday, February 24, 2021

Time: 12:30 PM or immediately following the adjournment of the
Finance and Administration Committee

Location: By video conference while pandemic protocols are in place

Members: Councillor Mark King (Chair), Councillor Dan Roveda (Vice-Chair), Mayor Dean Backer, Councillor Mac Bain, Mayor Jane Dumas, Councillor Terry Kelly, Councillor Chris Mayne, Councillor Dave Mendicino, Mayor Dan O'Mara, Councillor Scott Robertson, Representative Amanda Smith, Councillor Bill Vrebosch.

Item	Topic
1.0	<p>1.1 Call to Order</p> <p>MOTION: #2021-14 <i>Resolved</i> THAT the Board of Directors accepts the Roll Call as read by the Recording Secretary for the Regular Board meeting of February 24, 2021 at ____PM.</p> <p>1.2 Declaration of Conflict of Interest</p>
2.0	Opening remarks by the Chair
3.0	<p>Approval of Agenda for February 24, 2021</p> <p>MOTION: #2021-15 <i>Resolved</i> THAT Board members accept the Agenda as amended. [Item 8.1.]</p>
4.0	<p>Approval of Minutes</p> <p>4.1 MOTION: #2021-16-A</p>

Item	Topic
	<p><i>Resolved</i> THAT the Board adopt the minutes of the proceedings of the Regular Board meeting of January 27, 2021.</p> <p>4.2 MOTION: #2021-16-B <i>Resolved</i> THAT the Board adopt the minutes of the proceedings of the Community Services Committee meeting of January 27, 2021.</p>
5.0	Delegations – None at this time
6.0	<p>CAO VERBAL UPDATE:</p> <p>6.1 MOTION: #2021-17 THAT the District of Nipissing Social Services Administration Board (DNSSAB) receives the CAO Verbal Report for February 24, 2021.</p>
7.0	<p>CONSENT AGENDA <i>–for Information Only – All items in the consent agenda are voted on collectively. The Chair will call out each item for consideration. Any item can be singled out for separate vote - only the remaining items will be voted on collectively.</i></p> <p>MOTION: #2021-18 THAT the Committee receives for information purposes Consent Agenda item 7.1 and 7.2.</p> <p>7.1 HS07-21 Low Barrier Shelter Extension Using Unallocated CHPI Funds 7.2 B02-21 ROMA Briefing</p>
8.0	MANAGERS REPORTS
	<p>8.1 HS08-21 2021/22 Reaching Home Allocation</p> <p>MOTION: #2021-19 Resolved THAT the District of Nipissing Social Services Administration Board (DNSSAB) receives for approval report HS08-21 regarding the recommendations for the allocation of the 2020-2021 underspend of the Reaching Home funding and allocations of the 2021-2022 Reaching Home Funding.</p> <p>[due to new information, the resolution was changed to:] Resolved THAT the District of Nipissing Social Services Administration Board receives for approval report HS08-21 regarding the recommendations for the 2020-2021 underspend and the 2021-2022 allocation of Reaching Home Funding, and; THAT the \$3,000 of the 2020-2021 underspend that has been disallowed by Service Canada, will be redirected by the NDHHP through coordination with DNSSAB staff to an alternative eligible activity.</p>

Item	Topic
	<p>8.2 Move In Camera</p> <p>MOTION: #2021-20 THAT the District of Nipissing Social Services Administrative Board (DNSSAB) moves in-camera at _____ to discuss a matter involving labour relations, information supplied in confidence and instruction to be applied to a negotiation.</p>
	<p>8.3 Adjourn In Camera</p> <p>MOTION: #2021-21 THAT the District of Nipissing Social Services Administrative Board (DNSSAB) adjourns in-camera at _____.</p>
	<p>8.4 Accept In Camera</p> <p>MOTION: #2021-22 THAT the District of Nipissing Social Services Administrative Board (DNSSAB) approves the action/direction agreed to in-camera.</p>
<p>9.0</p>	<p>OTHER BUSINESS/CORRESPONDENCE</p>
<p>10.0</p>	<p>NEXT MEETING DATE Wednesday, March 24, 2020</p>
<p>11.0</p>	<p>ADJOURNMENT</p> <p>MOTION: #2021-23 <i>Resolved</i> THAT the Board meeting be adjourned at _____.</p>



MINUTES OF PROCEEDINGS

REGULAR BOARD MEETING – JANUARY 27, 2021

12:00 PM VIA ZOOM (or directly following the Community Services Committee)

MEMBERS PRESENT:

Councillor Mac Bain – (North Bay)

Councillor Terry Kelly (East Ferris)

Councillor Mark King - Chair (North Bay)

Councillor Chris Mayne (North Bay)

Councillor Dave Mendicino (North Bay)

Mayor Dan O'Mara (Temagami)

Councillor Dan Roveda Vice Chair (West Nipissing)

Councillor Scott Robertson (North Bay)

Councillor Bill Vrebosch (North Bay)

Mayor Jane Dumas (South Algonquin)

Mayor Dean Backer (East Nipissing)

Representative Amanda Smith (Unincorporated)

STAFF ATTENDANCE:

Catherine Matheson, CAO

Marianne Zadra, Executive Coordinator and Communications

Melanie Shaye, Director of Corporate Services

David Plumstead – Manager Planning, Outcomes & Analytics

Justin Avery, Manager of Finance

Stacey Cyopeck, Director, Housing Programs

Pierre Guenette, Director, Housing Operations

Lynn Demore-Pitre, Director, Children's Services

Michelle Glabb, Director, Social Services and Employment

Dawn Carlyle, Project Manager

CALL TO ORDER

Resolution No. 2021-01

Moved by: Dan Roveda

Seconded by: Dean Backer

Resolved THAT the Board of Directors accepts the Roll Call as read by the Recording Secretary for the Regular Board meeting of January 27, 2021 at 1:24 PM.

The regular Board Meeting was called to order at 1:24 PM by Chair Mark King.

Carried.

DECLARATION OF CONFLICTS OF INTEREST

There were none.

CHAIR'S REMARKS

The Chair welcomed everyone to the first Board meeting of 2021. He informed members about the delegations at ROMA attended by him, the CAO and Directors of the program areas of the delegations (Ministry of Education, Ministry of Health – Mental Health and Addictions, and the Ministry of Children, Community and Social Services). He informed members he has invited Associate Minister Michael Tibollo to visit the development at the Chippewa Campus. He also indicated a meeting will be held soon with the North Bay Indigenous Friendship Centre.

ADOPTION OF THE AGENDA

Resolution No. 2021-02

Moved by: Jane Dumas

Seconded by: Mac Bain

Resolved THAT the Board accepts the agenda as presented.

Carried.

APPROVAL OF MINUTES

Resolution No. 2021-03-A

Moved by: Scott Robertson

Seconded by: Dave Mendicino

Resolved THAT the Board adopts the minutes of the proceedings of the Regular Board meeting of December 16, 2020.

Carried.

Resolution No. 2021-03-B

Moved by: Dave Mendicino

Seconded by: Dan O'Mara

Resolved THAT the Board adopt the minutes of the proceedings of the Finance and Administration Committee meeting of December 16, 2020.

Carried.

DELEGATIONS

There were no delegations.

CAO VERBAL UPDATE

Resolution No. 2021-04

Moved by: Amanda Smith

Seconded by: Chris Mayne

Resolved THAT the District of Nipissing Social Services Administration Board (DNSSAB) receives the CAO Report for January 27, 2021.

CAO Catherine Matheson highlighted changes in 2020 including changes in the governance structure, tighter meetings with a focus on policy, and a strong focus on business continuity due to the pandemic. She noted that partnerships with the Province placed DNSSAB in the forefront to access funds, and strong partnerships with community partners in program areas amplified the focus on the emergency shelter and the opening this year of transitional housing. Some focal points for 2021 include the finalization of a strategic plan, the Community Safety and Well Being Plan for North Bay, the potential for direct delivery of EMS, development of the Chippewa Campus, and capital for rapid housing. She also talked about the intersection of partners, such as with the Ontario Health Team, where DNSSAB hopes to strengthen social services representation through engagement at the senior level and at other tables. She also noted a focus on harm reduction through participation and support of local agencies. There was discussion about funding for the Low Barrier Shelter past March 31st, and how the Chippewa Campus is being developed for transitional housing and to manage nighttime shelter overflow in the short term.

Carried.

CONSENT AGENDA

MOTION: #2021-05

Moved by: Dean Backer

Seconded by: Bill Vrebosch

THAT the Board receives for information purposes Consent Agenda item 5.1

5.1 FA01-21 2021 Municipal Apportionment

Carried

MANAGER'S REPORTS

HS03-21 SSRF Phase 2 Holdback and Mental Health and Addictions Funding

RESOLUTION: #2021-06

Moved by: Mac Bain

Seconded by: Dan O'Mara

Resolved THAT the District of Nipissing Social Services Administration Board (DNSSAB) receives for approval report HS03-21 regarding the recommendations for the allocation of the Social Services Relief Fund - Phase 2 Holdback funding (\$407,000) and Mental Health and Addictions funding (\$520,054), and;

THAT the Board approves the use of reserves to complete conceptual plans for a shelter expansion project.

The CAO commented on the funding received for Mental Health and Addictions from the Ministry of Health through the Ministry of Municipal Affairs and Housing, in addition to the funding received through the Social Services Relief Fund. Housing Director Stacey Cyopeck reviewed how the funding is to be used, noting how the funds must be used by March 31, and how it is hoped an extension can be granted to sometime in July.

Carried

HS04-21 OPHI Allocation

RESOLUTION: #2021-07

Moved by: Amanda Smith

Seconded by: Terry Kelly

Resolved THAT the District of Nipissing Social Services Administration Board (DNSSAB) approves the Investment Plan amendments to the Canada-Ontario Community Housing Initiative (COCHI) & Ontario Priorities Housing Initiative (OPHI), attached as Appendix A, for the District of Nipissing as set out in report HS04-21. This report is a follow-up report to a previous Board Report (HS13-20).

Carried

**HS05-21 CHPI – Emergency Shelter Services
RESOLUTION: #2021-08**

Moved by: Terry Kelly
Seconded by: Dean Backer

Resolved THAT the District of Nipissing Social Services Administration Board (DNSSAB) receives report HS05-21 directing staff to enter into an Evergreen Contract with Crisis Centre North Bay for the provision of Shelter Services.

Carried

**B01-21 Board Code of Conduct Policy
RESOLUTION: #2021-09**

Moved by: Chris Mayne
Seconded by: Jane Dumas

**Resolved THAT the Board of Directors repeal the Board Code of Conduct Policy, and;
THAT additional detail in the area of conflict of interest and Board member conduct be incorporated into the updated DNSSAB Procedural By-Law, to be presented in March 2021.**

Carried.

NEW BUSINESS

There was no new business reported.

NEXT MEETING DATE

Wednesday, February 24, 2021 directly following the adjournment of the Finance and

Administration Committee.

It was clarified the NDHC Board will only meet when required for business.

ADJOURNMENT

Resolution No. 2021-10

Moved by: Scott Robertson

Seconded by: Amanda Smith

Resolved THAT the Board meeting be adjourned at 2:17 PM.

Carried.

MARK KING
CHAIR OF THE BOARD

CATHERINE MATHESON
SECRETARY OF THE BOARD

Minutes of Proceedings Recorder: Marianne Zadra, Executive Coordinator



MINUTES OF PROCEEDINGS

**COMMUNITY SERVICES COMMITTEE MEETING
WEDNESDAY, JANUARY 27, 2021
12:00 PM VIA ZOOM**

MEMBERS PRESENT:

Councillor Mark King - Chair (North Bay)

Councillor Chris Mayne (North Bay)

Councillor Dave Mendicino (North Bay)

Mayor Dan O'Mara (Temagami)

Councillor Scott Robertson (North Bay)

Councillor Dan Roveda - Vice Chair (West Nipissing)

Councillor Mac Bain – (North Bay)

Councillor Bill Vrebosch (North Bay)

Mayor Jane Dumas (South Algonquin)

Mayor Dean Backer (East Nipissing)

Representative Amanda Smith (Unincorporated)

REGRETS:

Councillor Terry Kelly – (East Ferris)

STAFF ATTENDANCE:

Catherine Matheson, CAO

Marianne Zadra, Executive Coordinator and Communications

Melanie Shaye, Director of Corporate Services

Michelle Glabb, Director of Social Services and Employment

Lynn Demore-Pitre, Director Children's Services

Stacey Cyopeck, Director, Housing Programs

Pierre Guenette, Director, Housing Operations

Justin Avery, Manager of Finance

Dawn Carlyle, Project Manager

David Plumstead – Manager Planning, Outcomes & Analytics

CALL TO ORDER

The Community Services Committee was called to order at 12:03 AM by Chair Dan Roveda.

DECLARATION OF CONFLICTS OF INTEREST

None were declared.

CHAIR'S REMARKS

The Chair welcomed everyone.

ADOPTION OF THE AGENDA

RESOLUTION: #CS01-2021

MOVED BY: Jane Dumas

SECONDED BY: Amanda Smith

That the agenda for the Community Services Committee is accepted as presented.

Carried.

DELEGATIONS – There were two delegations.

In the first, John Mitchell of the Nipissing Parry Sound District Health Unit provided the board with information about how opioid overdoses are reported through an online system for real time tracking throughout the community. Alan McQuarrie of Community Counselling Centre Nipissing talked about services offered for treatment, including withdrawal management, community services and supports, and residential services and supports.

In the second delegation, Meagan Deutikom and Pam King of the AIDS Committee of North Bay and Area presented on the services their organization provides including (HIV and Hep C) testing, nursing support, counselling and needle exchange. They talked about how they have recently started providing their services on site at the Low Barrier Shelter. There was discussion about safe injection sites and Housing First.

The Chair thanked the presenters.

CONSENT AGENDA –

RESOLUTION #CSC02-2021

MOVED BY: Chris Mayne
SECONDED BY: Mark King

That the Committee receives for Consent Agenda items 5.1 to 5.6.

5.1 CS01-21 Child Care Early Years Act Review

5.2 CS02-21 Early Learning and Child Care Innovation Program – Funding Application

5.3 HS01-21 Canada – Ontario Housing Benefit (COHB) Update

5.4 HS02-21 Shelter Update – This item was pulled for further discussion by Bill Vrebosch who wanted clarity on any duplication of services. Housing Services Director Stacey Cyopeck explained that SSRF Phase 2 funding is being used to offer day programming as part of the warming centre. The North Bay Indigenous Friendship Centre provides day services on the weekend and Nipissing Mental Health Housing Support Services provides day services during the work week.

5.5 HS06-21 Housing Programs and Funding Overview

5.6 SSE01-21 Provincial Poverty Reduction Strategy

Carried.

MANAGERS' REPORTS

There were no Managers' Reports

OTHER BUSINESS

There was no other business.

NEXT MEETING DATE

Wednesday, March 24, 2021

ADJOURNMENT

RESOLUTION #CS03-2021

Moved by: Mark King
Seconded by: Dean Backer

***Resolved* That the Community Services Committee meeting be adjourned at 1:10 PM.**

The Chair indicated the next meeting, DNSSAB Board, would begin after a 15 minute break.

Carried.

DAN ROVEDA
CHAIR OF THE COMMITTEE

CATHERINE MATHESON
SECRETARY OF THE BOARD

Minutes of Proceedings Recorder: Marianne Zadra, Executive Coordinator

BRIEFING NOTE HS07-21

For information or **For Decision** or **For Approval**

Date: February 24, 2021
Purpose: Low Barrier Shelter Extension Using Unallocated CHPI Funds
Prepared by: Stacey Cyopeck, Director, Housing Programs
Reviewed by: Catherine Matheson, CAO

That the District of Nipissing Social Services Administration Board (DNSSAB) receives for information report HS07-21 regarding the use of unallocated 2020-2021 CHPI funds.

Background:

Due to additional funding that has been flowed by the Province during the pandemic, there are unallocated funds from the 2020-21 fiscal year. These unallocated funds fall under the regular CHPI stream as well as Social Service Relief Fund Phase 2 and the Mental Health and Addictions funding.

Report:

With the intention of creating a seamless, responsive and coordinated housing and homelessness system within the District of Nipissing, the projected remaining funding to year end currently stands at \$800,000. This funding is available through the various CHPI funding streams noted above, as follows:

Funding Stream	2020-2021 Funding Available
CHPI	\$200,000
SSRF Phase 2	\$200,000
Mental Health and Addictions	\$400,000

Community capacity to shelter or house those individuals who are chronically and/or episodically homeless and also at significant risks due to mental illness and addictions continues to be an ongoing issue for the community and district. The average number of individuals accessing the shelter services during the winter months has been 40 to 50 individuals per day, while the capacity has remained stagnant at 33 beds. This funding will be used to cover the costs of the overflow beds that have been necessary while the pandemic protocols and stay at home orders are in effect. Barring any unforeseen expenses, this funding should allow the services to continue to be provided for a full 24 hours a day, 7 days a week until the end of April 2021 and for 12 hour overnight service up to the end of August 2021.

Risk Identified and Mitigation:

The total amount of unallocated funds will be confirmed by the end of the fiscal year. Based on the final available funding, the timeline outlined above may need to be adjusted slightly. All funding provided under CHPI, the Social Service Relief Fund Phase 2 and the Mental Health and Addictions that is not committed by March 31, 2021 or that is not used for an eligible expense under these Program Guidelines, shall be returned to MMAH on demand.

Conclusion:

The reallocation of funding received from the Province through CHPI will contribute to the development and maintenance of a coordinated and responsive system. The DNSSAB and its community partners will work together to respond immediately and collaboratively to meet the extreme pressures on the system. As the pandemic and the necessary responses continue, additional housing related challenges will surface in the District. The CHPI funding allocations will assist in meeting these challenges and will continue to foster benefits post-pandemic.

BRIEFING NOTE B02-21

For information For Approval

Date: February 24, 2021

Purpose: **Rural Ontario Municipalities Association (ROMA) Virtual Conference 2021**

Prepared by: Melanie Shaye, Director of Corporate Services

Reviewed by: Catherine Matheson, CAO

This brief provides information regarding the DNSSAB Board delegations at the January 2021 ROMA virtual conference.

BACKGROUND

ROMA hosts an annual conference to engage rural political and municipal leadership and other stakeholders. The 2021 conference was held virtually, January 25-26, 2021, in recognition of the Provincial Stay at Home Order.

The ROMA conference provides an opportunity for DNSSAB to advocate for programs and public policy. The Board Chair, the CAO, and program Directors participated in this year's delegations.

BOARD PROGRAMS FOR ROMA DELEGATION

The DNSSAB requested delegations with the Ministry of Education, Ministry of Municipal Affairs and Housing, Ministry of Children, Community and Social Services, and the Ministry of Health. While the Minister of Municipal Affairs and Housing, Steven Clark, was unable to meet with the DNSSAB at ROMA, he did communicate with the DNSSAB in writing prior to the conference. The following delegations were granted:

Children's Services with Minister of Education Stephen Lecce

Issue: In 2022, the Ministry plans to reduce allowable administrative expense from 10% to 5%. This will result in the DNSSAB Children's Services budget being reduced by more than \$450,000.

Ask: Reverse the planned changes for 2022 in order to maintain the 10% administrative eligible expenses.

Housing Programs with Associate Minister of Mental Health and Addictions Michael Tibollo

Issue: Service system management through local government (DSSABs and CMSMs) is required to coordinate services for the most vulnerable populations in areas of mental health, addictions and homelessness.

Ask: The DNSSAB acknowledged the Ministry for Mental Health and Addictions funding of \$520,054 for 2020-21. Mental health and addictions funding through the Social Services Relief Fund is a great example of multiple Ministerial funding to support the vulnerable during the pandemic. This is required long term to achieve improved human conditions for the vulnerable.

Ontario Works with the Minister of Children, Community and Social Services Todd Smith.

Issue: Social assistance reform through the employment transformation, centralization and modernization of services has resulted in the following:

- Complexity of the proposed changes. Will DSSABs and CMSMs contribute in new ways for services to vulnerable populations with complex barriers;
- With projected job loss of OW staff will there be access to new remote centralized provincial jobs to prevent hardship for impacted staff in small northern municipalities
- Northern regions do not have equal access to the technology and service levels that are needed to support the Ministry's changes.

Ask: Provide details on the future funding model for 2022, and engage CMSMs and DSSABs on how the changes will impact at the local level, particularly in the Northern

regions (access to services and weak connectivity) and particularly for vulnerable populations with complex barriers.

Provide a consultative and detailed evaluation on the results of the Pilot sites prior to the implementation of the changes Province wide.

NEXT STEPS

The DNSSAB has followed up on each delegation meeting in writing, and will continue to advocate for the program needs of the DNSSAB.

BRIEFING NOTE HS08-21

For information or For Approval

Date: February 24, 2021

Purpose: Reaching Home Funding Endorsement

Prepared by: Stacey Cyopeck, Director, Housing Programs

Reviewed by: Catherine Matheson, CAO

Recommendation:

~~That the District of Nipissing Social Services Administration Board (DNSSAB) receives for approval report HS08-21 regarding the recommendations for the allocation of the 2020-2021 underspend of the Reaching Home funding and allocations of the 2021-2022 Reaching Home Funding. [Due to new information, amended to read:]~~

That the District of Nipissing Social Services Administration Board receives for approval report HS08-21 regarding the recommendations for the 2020-2021 underspend and the 2021-2022 allocation of Reaching Home Funding, and that the \$3,000 of the 2020-2021 underspend that has been disallowed by Service Canada, will be redirected by the NDHHP through coordination with DNSSAB staff to an alternative eligible activity.

Background:

The Reaching Home funding agreement between the Designated Community of North Bay and the Government of Canada is a 5 year Agreement tied to the Nipissing Community Plan. As a result of COVID-19 Pandemic protocols and service restrictions in 2020, many of the timelines for activities that are funded through Reaching Home, including the implementation of Coordinated Access and the Homeless Individuals and Families Information System (HIFIS) 4.0, were delayed. At the meeting of the Nipissing District Housing and Homelessness Partnership (NDHHP), January 13th, 2021, the Community Advisory Board (CAB) discussed the Reaching Home budgets for both the current fiscal year of 2020-2021 and the coming fiscal year 2021-2022. There was recognition that many of the same challenges faced during the 2020-2021 fiscal year will continue to be factors as the new fiscal year approaches.

The Community Advisory Board is, therefore, making two sets of recommendations that they feel will allow the Reaching Home Community Plan to continue to move forward while also allowing the CAB and DNSSAB time to move forward with HIFIS 4.0 implementation while the pandemic continues to challenge the homelessness system.

Report:

2020-21 Fiscal Year:

The aforementioned pandemic challenges have resulted in unallocated funding of approximately \$45,000 within the Program/Project and Community Capacity and Innovation funding streams. These surplus funds must be allocated and expended by March 31, 2020.

Recommendations:

- The CAB endorses the request of a \$3,000.00 contribution to the Anti-Stigma Group, a subcommittee of the CAB, for the implementation of the Homelessness Anti-Stigma Campaign that they have developed.
- The Community Capacity and Innovation (CCI) Reaching Home funding stream is, according to the Reaching Home Community Plan, “expected to be dedicated to support the implementation of coordinated access and HIFIS 4.0 in collaboration with key partners”. One of the key priorities in preparing for Coordinated Access and the implementation of HIFIS 4.0 is “Ensuring technical infrastructure is ready and available to support the system”. As a key partner in the development of Coordinated Access within the district, Crisis Centre North Bay has been integral in the move toward District-wide implementation but the organization has been challenged by outdated technical infrastructure and inadequate equipment and training for their staff. After consultation with Employment and Social Development Canada (ESDC), and, in accordance with the Nipissing Housing and Homelessness Community Plan, the CAB recommends that the existing 2020/2021 sub-agreement with Crisis Centre North Bay be amended to include the remaining underspend/slippage funds with both the CCI and Project Budgets of Reaching Home to address unfunded Key Performance Indicators (KPI) and technology modernization demands within the organization.

2021-22 Fiscal Year:

The second recommendation from the CAB pertains to the 2021-2022 fiscal year. After consulting with the ESDC and the Housing and Homelessness Community Plan, the CAB recommends that 2020-2021 Reaching Home project agreements with Crisis Centre North Bay for **Supporting Youth in Transitional Housing** and **Shelter Supports Rehousing**, as well as the North Bay Indigenous Friendship Centre’s **Suswin**, be renewed for the 2021-2022 Fiscal year. This will provide stability and continuity of service for the community and agencies providing the services, especially in light of the ongoing pandemic. This will also

allow the CAB to revisit the community plan and enact timely processes for any funding that is still unallocated after the existing project agreements are renewed.

Risks and Mitigation:

All Reaching Home funds for 2020-2021 must be spent by March 31, 2021 or be returned to the funder.

Conclusion:

The recommendations from the CAB will fulfill all requirements for Reaching Home funding for 2020-2021 and 2021-2022 while furthering the implementation of the Nipissing Community Plan priorities and co-ordinated access through HIFIS 4.0.