



Housing Services Notice

Date: April 6, 2021

HSN#: 2021-05

This applicable legislation/policy is to be implemented effective this date by the housing provider(s) under the following programs:

Please note, if your program is **not checked**, this change does not apply to your project.

- Federal Non-Profit Housing Program
- Federal Section 26/27 Housing Program
- Federal Urban Native Non-Profit Housing Program
- Private Non-Profit Housing Program
- Municipal Non-Profit Housing Program (Pre-1986)
- Local Housing Corporation
- Rent Supplement Programs
- Affordable Housing Programs (AHP, IAH, SIF, OPHI)
- Housing Access (Centralized Waiting List Services)

Subject: HSC Tenant Insurance - monthly government payment option

Reference:

- *Housing Services Corporation*

Background:

This notice is in regards to a change that will affect OW/ODSP recipients that live in community housing and use HSC Tenant Insurance. Effective May 1, 2021 the HSC Tenant insurance program will no longer offer a monthly government payment option.

Clients may still continue to select monthly payment by credit card or direct debit, and annual government payment will continue to be available to our clients.

This change will affect:

- OW/ODSP clients that have such pay-direct billing arrangements,
- Their OW/ODSP caseworkers and

- Housing providers who require residents to have tenant insurance and house OW/ODSP clients that match the above criteria

Clients whose policies expire after April 30, 2021 will receive a letter from XN Financial stating that their coverage will terminate. The letter will be issued 60 days prior to the client's policy expiration date on a rolling basis, as policies come up for renewal. The change also affects all new HSC Tenant Insurance clients, who are no longer being offered the monthly government payment option.

To maintain coverage, existing clients must set up a new account and method of payment after receiving the letter. Clients or caseworkers can do so by calling Marsh Canada's Private Client Services at 1-866-940-5111.

The attached document provides further details on the change. Should you have any questions, please email HSC Insurance at insurance@hscorp.ca.

Action:

No action required. Sharing for information purposes only.

If you have any questions or concerns regarding this or any other Housing Services Notice, please contact the Housing Programs Administrator assigned to your portfolio:

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