



Supporting Human Services in Our Community

The DNSSAB helps people put an affordable roof over their heads, makes sure ambulances take them to hospital when needed, assists in finding affordable childcare, and is there when a little support can make a world of difference during a difficult

DNSSAB IS HIRING!

BULLETIN NO.: D2026-45
POSITION: Housing Services Supervisor
DURATION: Non-Union, Permanent Full-Time

SALARY: \$92,956.32 to \$105,643.21
LOCATION: North Bay, ON

This position oversees Community Housing, homeownership, Ontario Renovates, rent subsidies, and related services, ensuring effective delivery in line with legislation, regulations, and guidelines. The Housing Services Supervisor leads housing programs, supports budgets, contracts, performance reporting, and business processes, and provides financial and operational information to support departmental planning and decisions.

Qualifications:

- Successful completion of a diploma or degree in Business Administration, Social Sciences or Human Services, or a related discipline or approved equivalent combination of education and experience;
- Minimum five (5) years' experience in the delivery of housing, homelessness or social service programs, including at least two years at the supervisory level;
- Demonstrated knowledge of the Housing Services Act and Residential Tenancy Act legislation, regulations and requirements, as well as the ability to interpret legislation
- Demonstrated ability in customer service, communication, teamwork and initiative/self-management;
- Demonstrate and foster flexibility and adaptability, accountability, strategic thinking, innovation, creativity, and collaboration;
- Possess management competencies including results/achievement focus, human resource management, leadership, financial management, business planning, decision making/judgement, professionalism and job knowledge;
- Strong report writing, research, analytical, presentation and project management skills to meet program objectives and work to tight deadlines;
- Proven ability to manage conflict and sound judgement to respond in crisis and emergency response situations;
- Proficiency in desktop applications including working knowledge of Microsoft Office Suite applications;
- A Valid Ontario Driver's License and a reliable vehicle for use on the job;
- Bilingualism is considered an asset;
- May require flexibility of hours and location of work;

Full-Time Permanent Employees Enjoy:

- OMERS Pension Plan
- Health, Dental, Vision, Life and Long-term Disability (LTD) Benefits
- Generous Vacation Entitlement
- Paid Sick Days
- Employee Assistance Program
- Wellness Activities
- Annual Staff Development Day
- Long-Service & Retirement Recognition
- A Psychologically Safe Workspace
- The Right to Disconnect
- Commitment to Diversity & Inclusion

Must be legally eligible to work in Canada. Police Record Check within three (3) months is a requirement.

This position is for an existing vacancy. Applicants must submit a current resume with a cover letter to the Human Resources Department by email at jobs@dnssab.ca indicating how their qualifications meet the requirements specified in the bulletin. Please ensure to indicate the bulletin number and position title for the specified posting you are applying for. Applications for the above position will be accepted up to 4:30pm, Thursday, August 20, 2026.

DNSSAB is an equal opportunity employer. In accordance with DNSSAB's Accessibility Policy, accommodations will be provided in all parts of the hiring process. We thank all applicants for their interest. An acknowledgement will be sent only to those candidates who will be interviewed. Applicants are encouraged to make their needs known to Human Resources in advance. DNSSAB does not use artificial intelligence or automated decision-making tools at any stage of recruitment.