

The District of Nipissing Social Services Administration Board is hiring!

Case Manager – Temporary (Up to 12 months) BULLETIN NO. D2022-15

Do you aspire to have a fulfilling position in the human services delivery environment and to make a difference in the lives of the people in our community? At the District of Nipissing Social Services Administration Board (DNSSAB), we help people to put an affordable roof over their heads, we make sure an ambulance takes them to hospital when needed, we help them find affordable childcare so that they can go to work to support their family, and we are there when a little support can make a world of difference during a difficult time in someone's life. If you want a challenge working in the public sector with a locally respected organization, come join our team. We are looking for a talented Client Support Worker to add to our exceptional Social Services team.

This Case Manager position for up to 12 months is physically located in North Bay. The Case Manager is part of a dynamic Ontario Works team that work together to deliver social services and employment supports to the citizens and families in the Nipissing District. This position manages a caseload, determines initial and on-going client eligibility, and develops, implements and monitors an employment case plan for each participant. The DNSSAB offers a competitive salary of \$56,578.26 per year, a team oriented work environment, encourages work-life balance with the right to disconnect, and is committed to ongoing development.

Qualifications:

- Two (2) year post-Secondary Diploma in Social Sciences or related field or acceptable combination of education and experience;
- Over two (2) years previous experience in Ontario Works Income and Employment support or related field;
- Good working knowledge of the Ontario Works Act & Regulations;
- Good verbal and written communication skills, motivational skills and conflict resolution skills; excellent customer service skills;
- Proficiency in the use of computers;
- General knowledge of the full range of programs delivered by DNSSAB including: Ontario Works, Child Care and Social Housing;
- Must possess valid Ontario Driver's License and have a vehicle available for use on the job;
- Respect confidentiality.

Must be legally eligible to work in Canada.

Criminal Reference Check within three (3) months is a requirement.

Applications for the above position will only be accepted through the **Plum Recruitment Tool** up to **9:00AM, Friday, May 20th, 2022**. Please follow this link <https://bit.ly/3tehqXe> to apply now! You will be required to create a profile and complete an assessment prior to uploading your cover letter and resume. Your profile will allow you to stand out from your fellow applicants for your unique skillset. See how bright your future could be. Come join our team and help make a difference in the lives of the people we serve!

DNSSAB is an equal opportunity employer. In accordance with DNSSAB's Accessibility Policy, accommodations will be provided in all parts of the hiring process. Applicants are encouraged to make their needs known to Human Resources in advance.

We thank all applicants for their interest. An acknowledgement will be sent only to those candidates who will be interviewed.