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## DNSSAB SETS STRATEGIC DIRECTION WITH NEW 20-YEAR PLAN

**North Bay, ON:** The District of Nipissing Social Services Administration Board (DNSSAB) is moving forward with a new strategic plan in its mission to ‘Support accessible human services in Nipissing District’.

Approved at the DNSSAB Board meeting this week, the long-term goals will guide the new vision of ‘Healthy, Sustainable Communities’. The DNSSAB offers programs and supports for the District’s residents, including those who are most vulnerable, through temporary financial support and employment assistance, affordable and emergency shelter, quality early learning and licensed child care, and paramedic services. It collaborates with many community partners to deliver programs and services to meet the needs of residents of the District’s 11 municipalities, two First Nations and the unincorporated areas.

The plan’s overarching goals of maximizing impact, removing barriers, seamless access, and continuous improvement and adaptation (learn and grow) set the direction for the organization, with the opportunity to adjust at every election cycle. The priorities of the new plan fall under each goal and support the vision and mission.



“There has been much work and consultation done to develop this plan, and it ensures a clear direction for the next 20 years regardless of who is on the Board of Directors,” says Board Chair Mark King. King adds that the flexibility of adjusting priorities within the set goals allows future boards to commit to changes that are needed at that time and during the respective four-year Board terms.

The new Strategic Plan builds on accomplishments by the current board of directors. Some of these include:

- The development of a transitional housing complex on Chippewa Street to address homelessness in the District and the creation of a new low barrier shelter;
- Paramedic Services to be moved in-house for a flexible direct delivery service and expanded Community Paramedicine programs allowing the frail and elderly to stay in their homes longer;
- The Board approved the sale of commercial property at 129-133 Main Street with proceeds going towards the development new affordable housing;
- In 2021, quick responses by DNSSAB and the licensed child care centres resulted in the implementation of emergency child care services to over 350 children and EarlyON Child and Family Centres, shifting to the delivery of over 600 virtual and outdoor programs.

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Enc. DNSSAB Strategic Plan at a Glance

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